Services

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POSTED BY: Katie Shaddix on 11.22.2016











On a sweltering summer afternoon in August of 2003, 21 North American power plants suddenly crashed offline, leaving 50 million people without power across the northeastern U.S. and the Canadian province of Ontario. The outage stopped trains and elevators and disrupted everything from cellular telephone service to hospital operations and airport traffic. In New York City, it took more than two hours for passengers to be evacuated from stalled subway trains.[1]



Despite initial fears that the massive blackout was caused by terrorist activity, a joint investigation by a U.S. and Canadian task force traced the source of the disruption to a much more benign cause: three overgrown trees in Ohio. The local utility had cut back on their tree trimming schedule, so when the power lines began to sag beneath the scorching afternoon sun, they made contact with the tops of some neighborhood trees. [2] When electricity arched from the line to the tree tops, it created the first in a series of problems that triggered the massive outage. The utility faced heavy criticism for poor line maintenance and for failing to notice and address the problem before it spread to other areas, and suffered a drop in stock prices as a result. [3]

#### Little Shop of Horrors: Dangers of Unmanaged Vegetation Clearances

Overgrown vegetation poses many threats and liabilities for pole owners and attachers. In addition to causing outages by interfering with electrical transmission, dense brush can interfere with work crews' ability to access infrastructure, potentially slowing down repairs and prolonging

Additionally, a lack of clearance around poles and wires due to obstructing plant growth can threaten line workers' safety and result in NESC violations.

#### What Can Pole Owners Do?

As with many maintenance-related problems for utility poles, simply discovering and addressing vegetation overgrowth is the toughest part of the battle. Regular, thorough field inspections are the best path to complete visibility of the current status and condition of your assets, but the information gleaned from field inspections has to be transmitted effectively in order to be useful. One great way to keep track of the clearance space on poles and wires, and document maintenance, is to employ a robust joint use inventory and management solution.

Software that gives utility pole owners information about—and control over—day-to-day maintenance is the remedy for issues like this. Online cloud-based information makes current pole statistics accessible to all departments within an organization. Features such as the ability to put timers on common tasks makes keeping up with routine checks more efficient and traceable. The sum total of these features add up to valuable benefits: a more organized, connected view of all utility poles and their attachments, and a safer and more reliable source of electricity for consumers and businesses.

Are your field assets ready for severe weather? Download our eBook, *Readiness and* Restoration: Limiting Outages in Severe Weather for valuable information about how accurate inventory can help ensure readiness, and the ways that infrastructure asset management can support service restoration.



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## **READINESS & RESTORATION:**

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[1] http://www.history.com/this-day-in-history/blackout-hits-northeast-united-states

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[3] http://articles.latimes.com/2003/aug/19/business/fi-wrap19.1

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10 Inverness Center Parkway Suite 500

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#### ABOUT ALDEN

Since 1995, Alden has partnered with companies that power, inform, and connect our nation. We offer software and services to the electric power, broadband, and telecommunications industries.

Our goal is to unify the joint use community, offer expert insight over essential infrastructure assets, and provide our clients clarity and control. Our software and services empower joint use companies to work together with simplicity.

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